Sustainability segmentation Grocery & food

As the cost-of-living crisis escalates, many consumers face extreme trade-offs. Some are skipping meals to keep the lights on, while others face a choice between food, fuel, rent, medical care and more.

We've identified seven consumer segments based on their awareness, knowledge, ability to care and behaviours in order to understand how do these segments intentions and actions towards sustainability vary across the grocery and food sector.

When it comes to their grocery shopping, consumers are looking for 3 main criteria



Value for money





Low prices

But how are our segments behaving?

Our dietary habits confirm that we are predominantly a meat-eating society



40% Committed Changemakers



52% Empowered Individualists



Progressisve Campaigners

70%



Conscientious Traditionalists

79%



60% Sidelined Strivers



81% Cautious Observers



87% Defiantly Disengaged

Cruelty-free certification matters most to the four most sustainably active segments



Changemakers



Empowered Individualists



Progressive Campaigners



Plastic is not fantastic!

Feel that to buy their favourite food they can't avoid buying it in plastic packaging

Consumers try to look for food with minimal plastic packaging where possible



Changemakers



Empowered Individualists Campaigners



Conscientious **Traditionalists**

51%

Waste not



Plan their meals in advance

to make the most of the food they buy. **Conscientious Traditionalists**

lead the way for this behaviour, with 84% planning ahead to avoid wastage. So what can brands do? Want not

Of Empowered Individualists

and Sidelined Strivers regularly throw away leftovers or food past its sell-by date.

choices - flexitarian, vegetarian and vegan diets are cheaper **Promote sustainability by**

Grow awareness of cost-saving

highlighting benefits for your health, wallet, and the planet Sustainability certifications need lifecycle to support more sustainable food production Partner with retailers to support

Rethink product design and

meal planning and help reduce food waste Continue to invest in diversifying

stronger marketing efforts to achieve cut through

away from plastic packaging

Savanta is helping brands understand consumer actions and attitudes to sustainability through a robust multi-market study to identify and understand seven consumer segments, placing a particular focus on how

sustainably people say they behave day-to-day versus what they actually do.

This report is based on the findings of a survey of 12,016 adults aged 18+ in the United Kingdom (5,005), United States (5,006) and Canada (2,005). Data are weighted to be representative of age, gender, region and social grade (UK) or income/education (US and Canada).

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